

## **Abasaheb Parvekar Mahavidyalay, Yavatmal**

### **2.7 Student Satisfaction survey**

2.7.1 Student satisfaction survey (SSS) on overall institutional performance (Institution may design the questionnaire) (results and details be provided as web link)

Abasaheb Parvekar Mahavidyalaya seeks the response of students annually through an survey. This survey captures the satisfaction level and importance ratings. Provide facilities by the institution. The survey conduct through computer department of our college.

#### **Objective of the survey :-**

To measure the students level of satisfaction on their experiences with the college, covering the areas as shown below.

- a) Physical facilities and infrastructure.
- b) Standard and quality of students support service.
- c) Adequacy, accessibility and quality of teaching- learning. Resources and college environment.
- d) Academic staff performance.
- e) Assessment methods of internal marks
- f) Overall students satisfaction level.

#### **Survey methodology :-**

Abasaheb Parvekar Mahavidyalaya conduct students satisfaction survey in last month of academic year. The survey shall cover all active students where they are required to complete the students satisfaction survey from online.

### **Student Satisfaction survey Questionnaire :**

Following are question for online student satisfaction survey regarding teaching learning process.

1. How much of the syllabus was covered in the class?

1 – 85 to 100 %

2 – 70 to 84 %

3 – 55 to 69 %

4 – 30 to 54 %

5 – Below 30%

2. How well did the teachers prepare for classes?

1 – Thoroughly

2 – Satisfactorily

3 – poorly

4 – Indifferently

5 – Won't teach at all

3. How well were the teachers able to communicate?

1 – Always effectively

2 – Sometime effective

3 – Just satisfactory

4 – Generally ineffective

5 – Very poor communication

4. The teachers approach to teaching can best be describe as

1 – Excellent

2 – Very good

3 – Good

4 – Fair

5 – Poor

5. Fairness of the internal evaluation process by the teachers

1 – Always fair

2 – Usually fair

3 – Sometime unfair

4 - Usually unfair

5 – Unfair

6. Was your performance in assignment discussed with you?

1 – Every Time

2 – Usually

3 - Occasionally/ Sometime

4 – Rarely

5 – Never

7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

1 – Regularly

2 – Often

3 – Sometime

4 – Rarely

5 – Never

8. The teaching and mentoring process in your institution facilities you in cognitive, social and emotional growth.

1 – Significantly

- 2 – Very well
- 3 – Moderately
- 4 – Marginally
- 5 – Not at all

9. The institution provides multiple opportunities to learn and grow.

- 1 – Strongly
- 2 – Agree
- 3 – Neutral
- 4 – Disagree
- 5 – Strongly disagree

10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

- 1 – Every Time
- 2 - Usually
- 3 - Occasionally/ Sometime
- 4 – Rarely
- 5 – Never

11. Your mentor dose a necessary follow-up with an assigned task to you.

- 1 – Every Time
- 2 - Usually
- 3 - Occasionally/ Sometime
- 4 – Rarely
- 5 – I don't have a mentor

12. The teachers illustrate the concept through example and applications.

- 1 – Every Time

2 - Usually

3 - Occasionally/ Sometime

4 – Rarely

5 – Never

13. The teachers identify your strengths and encourage you with providing right level of challenges.

1 – Fully

2 – Reasonably

3 – Partially

4 – Slightly

5 – Unable to

14. Teachers are able to identify your weaknesses and help you to overcome them.

1 – Every Time

2 - Usually

3 - Occasionally/ Sometime

4 – Rarely

5 – Never

15. The institute makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

1 – Strongly

2 – Agree

3 – Neutral

4 – Disagree

5 – Strongly disagree

16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

1 – To a great extent

2 – Moderate

3 – Some what

4 – Very little

5 – Not at all

17. Teachers encourage you to participate in extracurricular activities.

1 – Strongly

2 – Agree

3 – Neutral

4 – Disagree

5 – Strongly disagree

18. Efforts are made by the institute/ Teachers to inculcate soft skills, life skills and employability skills to make you ready for the word of work.

1 – To a great extent

2 – Moderate

3 – Some what

4 – Very little

5 – Not at all

19. What percentage of teachers used ICT tools such as LCD projector, Multimedia, etc. while teaching.

1 – Above 90%

2 – 70 – 89 %

3 – 50 – 69 %

4 – 30 – 49 %

5 – Below 29 %

20. The overall quality of teaching-learning process in your institute is very good.

1 – Strongly

2 – Agree

3 – Neutral

4 – Disagree

5 – Strongly disagree

21. Give three observation/ suggestion to improve the overall teaching – learning experience in your institution.

a)-----

b)-----

c)-----

### **Finding and Analysis**

The average score of student satisfaction survey was 3 out of 4 scale. The result showed that the students were happy with the support services, facilities, quality of teaching and assessment methods of evaluation. We need to focus on e-communications of students. We need to improve the accessibility of computer lab of art students.

The overall result showed that students are satisfied with the study experience at Abasaheb Parvekar Mahavidyalaya, Yavatmal.

Action Plan :

- 1) To create computer awareness among students.
- 2) To provide better teaching learning experience.